

Our TollPass program is available to all Airport, Home City, and Truck customers. For a nominal usage fee plus the cost of tolls, drivers have access to thousands of miles of toll roads, bridges, and tunnels across the United States & Canada.

TollPass FAQs

How much does TollPass cost?

The TollPass usage fee is \$4.95 a day plus the cost of tolls with a rental max cost of \$34.65 (for 7 days usage). Tolls are billed at the highest, undiscounted cash rate.

Are drivers required to use our program?

No, but drivers are responsible for all tolls incurred during a rental. Most onsite/cash payment options have been eliminated by the tolling agencies; drivers should check with the local tolling authorities for the most up-to-date information on toll payment options.

When are tolls and usage fees billed?

- **Toll Pass Device (TPD):** Rental Day billing on contract, tolls invoiced separately.
- **Plate & Installed Transponder:** Usage Day billing added to toll invoice.
- Toll invoices are generated a week after a rental is closed.

How are toll invoices paid?

Tolls and usage fees will be billed to the debit or credit card attached to the rental. If a rental is direct billed to a company or agency, the driver may still be responsible for tolls and usage fees. Business Rental customers should check with account managers for more information.

Are there “toll violators” or “penalty fees”?

In a majority of locations customers opt-in to toll-by-plate simply by driving on toll roads. In TPD locations, customers opt-in by adding the product to their rental, but if they forget or the transponder malfunctions, they will be manually enrolled in toll-by-plate for the same \$4.95 usage fee.

Customers in the following scenarios will be invoiced by the Citations Department with additional fees:

- Chicago Area or Southern Illinois customer incurring toll without product on Rental Agreement.
- Any customer incurring tolls on I-185 in South Carolina.

Visit TollPassGo.com for coverage maps, invoices, receipts, and more.