

RENTAL AGREEMENT FEE SCHEDULE (“FEE SCHEDULE”)

Below is a list of the most common charges or fees that you may be responsible for under the Rental Agreement. This Fee Schedule is subject to update and change. Some of these fees / charges will be listed on the Rental Agreement Summary (the “**Summary**”), while others may only appear on your final rental invoice. You will only be required to pay the fees that you incur. Any defined term used in this Fee Schedule that is not defined in this Fee Schedule will have the meaning for that term set out in the Rental Agreement. (Updated April 23rd, 2026)

FEE NAME	FEE CODE (IF APPLICABLE)	DESCRIPTION	NOTES
RENTAL COSTS			
Time & Distance Charge	Time & Distance	<p>The time & distance charge comprises part of the total rental rate of your rental at the per-day or per-hour rate for your use of the Vehicle listed on the Summary.</p> <p>If the Vehicle is returned during non-business hours or to any place other than the location listed in the Summary, the time & distance charge will be due until the time we check in the Vehicle at the location originally agreed.</p>	This charge is determined by the conditions of your rental and is listed in the reservation details and/or the Summary.
Excess Time & Distance Charge		If you return the Vehicle on a date other than the return date listed on the Summary, we reserve the right to recalculate the time & distance charge to reflect the actual duration of the rental, which may cause the time & distance charges to be higher than previously estimated.	If this charge is applied, the corresponding fee or amount will be listed on your rental invoice.
Excess Mileage/Km Charge	EXCESS DISTANCE CHARGE	Unless “Unlimited mileage” appears on the Summary for your rental, a charge per each extra mile/kilometer incurred above the total mileage/km allowance, as indicated on the Summary.	This charge is determined by the conditions of your rental and is listed in the reservation details and/or the Summary.
Excess Time Charge	‘/ hour’ HOURLY RATE DAILY RATE	The excess time charge will apply if you return the Vehicle on a date or at a time other than the date or time listed on the Summary. The daily rate/ hourly rate “/hour” charge will apply to each full or partial day/hour in excess of 1 day/hour. The hourly charges will not exceed the cost of 1 additional day.	This charge is determined by the conditions of your rental and is listed in the Summary.

FEE NAME	FEE CODE (IF APPLICABLE)	DESCRIPTION	NOTES
EV Recharge Fee	EVRECHARGEFEE	If the Vehicle is an electric vehicle (Battery Electric or Plug-in Hybrid Electric) and is returned with less charge than was provided at the start of the rental (as indicated on the Summary), (i) a recharging fee calculated as the kWh needed to charge the Vehicle to make up the difference between the charge level recorded on the Summary and that recorded upon the return of the Vehicle, multiplied by the market price per kWh listed in the Summary, and an (ii) an administrative fee for the time and costs of transportation of the Vehicle for recharge, as displayed at the relevant rental location.	If applicable, the recharging fee is determined by your rental and is listed in the Summary; the recharge administrative fee is conditional on location and will be displayed or provided on request at the relevant rental office or branch.
Fuel Charge Refueling Charge	REFUELING CHARGE FUEL ADMIN FEE	Where the Vehicle requires fuel, if you have not purchased the Fuel Service Option and the Vehicle is returned with less fuel than was provided at the start of the Rental Period (as indicated on the Summary) (i) the fuel charge at the rate shown on the Summary multiplied by the difference between the fuel level recorded in the Summary and the fuel level upon the return of the Vehicle, as shown on the fuel gauge (rounded to the nearest 1/8th) or as determined by a pre-installed Telematics Device in the Vehicle, and (ii) an additional fee for the time and costs of transportation of the Vehicle for refueling. Unless required by applicable law, you will not receive a refund or credit if the Vehicle is returned with more fuel than when you received it nor will you receive a refund or credit for any unused fuel. The fuel charge is not a retail sale of fuel.	If applicable, the fuel charge is based on your rental and is displayed on the Summary; the refuel fee is conditional upon location and will be displayed or provided on request at the relevant rental office or branch.
OPTIONAL PROTECTION PRODUCTS			
Damage Waiver	CDW/DW	If Damage Waiver is not automatically included with your rental rate and you purchase Damage Waiver from us, you will be charged a per-day rate that will depend on the class of Vehicle you rent, multiplied by the number of days of the Rental Period. For more information on Damage Waiver, refer to the Rental Terms and Conditions.	The per-day rate is determined by the conditions of your rental and is listed in the reservation details and/or the Summary.

FEE NAME	FEE CODE (IF APPLICABLE)	DESCRIPTION	NOTES
Damage Waiver Excess Fee	Damage/Theft Excess	If Damage Waiver is purchased or included, in the event of damage, loss, or theft of the Vehicle, you will be required to pay up to the Damage Waiver Excess set out in the Excess Fee Table that follows the Fee Schedule. The Damage Waiver Excess that you will be obligated to pay depends on the class of Vehicle that you rent and whether you also purchased Excess Protection.	Refer to Excess Fee Table (which follows this Fee Schedule).
Excess Protection	EP/ EXS	If you purchase Excess Protection from us and you have also purchased Damage Waiver (or Damage Waiver is automatically included in your rates), you will be charged a per-day rate that will depend on the class of Vehicle you rent, multiplied by the number of days of the Rental Period. For more information on Excess Protection, refer to the Rental Terms and Conditions.	The per-day rate is determined by the conditions of your rental and is listed in the reservation details and/or the Summary.
Excess Protection Excess/ Deductible		<p>If you have purchased Excess Protection and have also purchased Damage Waiver (or Damage Waiver is included in your rates), in the event of damage, loss, or theft of the Vehicle, you will be required to pay up to the Excess Protection Excess, which will depend on the class of Vehicle that you rent.</p> <p>If you have purchased Excess Protection but have not purchased Damage Waiver (or otherwise, Damage Waiver is not automatically included in your rates), in the event of damage, loss, or theft of the Vehicle you will be required to pay the amount equivalent to our losses above the Excess Protection Deductible.</p>	Refer to Excess/Deductible Fee Table (which follows this Fee Schedule).
Personal Effects Cover	PEC	If you purchase Personal Effects Cover from us, you will be charged a per-day rate multiplied by the number of days of the Rental Period. For more information on Personal Effects Cover, refer to the Rental Terms and Conditions and the applicable insurance policy.	The per-day rate and total amounts are determined by your rental and is listed in the reservation details and/or Summary.
Roadside Assistance Protection	RAP ROADSIDE EXCESS	If you purchase Roadside Assistance Protection from us, you will be charged a per-day rate multiplied by the number of days of the Rental Period. For more information on Roadside Assistance Protection, refer to the Rental Terms and Conditions.	This per-day rate is determined by your rental and is listed in the reservation details and/or the Summary.

FEE NAME	FEE CODE (IF APPLICABLE)	DESCRIPTION	NOTES
Roadside Assistance Hotline Fee		If you do not purchase Roadside Assistance Protection from us but still use the roadside assistance hotline during your rental, you will be charged an amount incurred by us charged by our roadside assistance provider for their services.	This fee is conditional on the number and type of roadside assistance services you require. Charges are listed on our standard list for minor repairs (available on request).
POTENTIAL ADDITIONAL CHARGES			
Abortive Delivery/Collection		A fee will be charged where delivery or collection of the Vehicle has been attempted but has been unsuccessful due to your acts or omissions (including, without limitation, the inaccuracy of your delivery and collection instructions to us).	
Administrative Fee / Damage Admin Fee / Toll Admin Fee	Admin Fee Admin Support Fee	If your conduct during the Rental Period results in any fines, or offenses against the Vehicle (including toll charges or fines) or damage to the Vehicle, an administrative fee will be charged to reimburse us for the additional time and effort required by us to (i) process any fines or offenses against the Vehicle that occur during the Rental Period or (ii) process damage, loss or theft of the Vehicle that occurs during the Rental Period. If we deem the Vehicle to be uneconomical to repair, the administrative fee may be higher than listed.	The current administrative fees can be found in the Administration Fee Table which follows this Fee Schedule. If this fee is applied, the corresponding fee or amount will be listed on your invoice.
Additional Driver Fee		Fees for Additional Authorised Drivers other than Authorised Drivers.	This fee is determined by your rental and is listed in the reservation details and/or the Summary.
After Hours / Out of Hours Charge		If the Vehicle is returned outside of office hours, a fee for our employees to process the return of the Vehicle on the following business day.	If this charge is applied, the corresponding amount will be listed on your rental invoice.
Airport Location Fee / Airport Surcharge/ Location Concession Fee		Our charge to recover the proportionate share of the amount paid by us to the owner or operator of an airport for the right or privilege of conducting a vehicle rental business on the airport's premises.	This fee or charge is determined by the location of your rental and is listed in the reservation details and/or the Summary

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Automatic Transmission		A fee for renting a Vehicle equipped with an automatic transmission.	This fee or charge is determined by your rental and is listed in the reservation details and/or the Summary.
CO2 Offset	CO2 OFFSET	CO2 Offset is an optional environmental service fee, chosen at the time of reservation, that gives you the opportunity to offset the greenhouse gases emitted by the Vehicle when it burns fossil fuel and releases carbon dioxide (CO2) into the atmosphere. We send the amounts collected to an independent third-party provider depending on the country in which you rented the Vehicle.	This fee or charge is determined by your rental and is listed in the reservation details and/or the Summary.
Collection of Debt Charge		All fees and expenses we incur (including legal fees, collection agency fees and costs, and administrative fees) in collecting amounts due to us under the Rental Agreement.	If this charge is applied, the corresponding fee or amount will be listed on your rental invoice.
Congestion Charge		A fee imposed on vehicles by a city or municipality (or otherwise by an agency with similar authority) for driving into a designated, usually urban, area to reduce traffic congestion and improve air quality.	If you pick up or return your Vehicle from a location within a Congestion Charge zone, this charge may be automatically added to your reservation and/or Summary, or you may have to pay it directly to the relevant authority. Please refer to your rental office for further information.
Delivery and Collection Delivery Charge / Delivery Fee Collection Charge /Collection Fee		If you do not pick up or return the Vehicle at the rental location address listed on the Summary, a fee for delivery of the Vehicle to you or collection of the Vehicle by us from a location different from the rental location address listed on the Summary.	This fee is conditional upon location, distance and applicable charges to access the location of delivery or collection. If this charge is applied, the corresponding fee or amount will be listed on your rental invoice.
Diesel Engine		A fee for renting a Vehicle equipped with a diesel engine.	This charge is determined by the conditions of your rental and is listed in the reservation details and/or the Summary.

FEE NAME	FEE CODE (IF APPLICABLE)	DESCRIPTION	NOTES
DVLA		If you do not provide a valid driving license at the beginning of your Rental Period, a fixed fee will be charged for a Driver and Vehicle Licensing Agency (DVLA) check to confirm your compliance with the requirements to legally rent and drive a vehicle.	
Fuel Delivery		If you have not purchased RAP and run out of fuel during your rental (or, having purchased RAP, you run out of fuel more than once) and call the roadside assistance phone number, you will be charged a service fee for delivery of fuel or towing / refueling of your Vehicle.	This fee is conditional on the number and type of roadside assistance services you require. Charges are listed on our standard list for minor repairs (available on request).
EV Recharge Unpaid costs		If the Vehicle is an electric vehicle (Battery Electric or Plug-in Hybrid Electric), any actual amounts incurred by you when using a publicly accessible charging network that remain unpaid by you after return of the Vehicle (including any fines or penalties imposed by the operator of the charging network due to late payment or non-payment).	As displayed on the invoice from the operator of the charging network.
Fuel Service Option		The Fuel Service Option, which if you purchase, will change your Fuel Charge to a per-gallon / liter price multiplied by the Vehicle's fuel tank capacity and you will not be charged a Fuel Charge when you return the Vehicle with less fuel than was provided at the start of the Rental Period.	The price of this service is determined by your rental and is listed in the reservation details and/or the Summary.
GARS/ Government Administrative Rate Supplement		A per-day charge which will be added to the daily rental rate for rentals reserved and paid by or on behalf of any agency from the United States Government.	USD \$5 or equivalent in local currency.
Lost Keys		Our charge to replace the key to the Vehicle if you lose it.	This charge is conditional upon location and type of vehicle. Lost Keys charges per class of vehicle are listed on our standard list for minor repairs (available on request). If this charge is applied, the corresponding amount will be listed on your rental invoice.

FEE NAME	FEE CODE (IF APPLICABLE)	DESCRIPTION	NOTES
Misc. Charge/Surcharge/Sale/Adjustment/ Other Charge/Fee		This fee covers any miscellaneous charges, surcharges, sales, adjustments, or other costs that arise during your rental and are not specifically listed elsewhere in this standard Fee Schedule.	
One Way Fee/ One Way Airport/ Drop Fee		Whether scheduled or unscheduled, if you do not return the Vehicle to the rental location address listed on the Summary, an applicable fee for collection of the Vehicle by us from a location different from the pickup rental location address listed on the Summary.	This fee is determined by the location and conditions of your rental and the costs of transportation of the Vehicle. If you have reserved a one-way rental, this fee is listed in the reservation details and/or the Summary. If unscheduled, this fee will be listed on your rental invoice.
Optional Accessories		The Optional Accessories, services and/or products charges for those items requested and accepted by you for the Rental Period as described in the Summary.	The price or charge for each Optional Accessory is determined by your rental and is listed in the reservation details and/or the Summary.
Out of Country Fee		If we consent to you taking the Vehicle outside of the country in which you rented the Vehicle, you may be charged an Out of Country Fee. We authorise the use of the Vehicle only in the countries specified in the Rental Agreement.	This fee is determined by your rental and is listed in the reservation details and/or the Summary.
Participation Client		If you rent the Vehicle through a corporate account, you may see a charge for "Participation Client" on the Summary, which is the amount of the Rental Charges not paid by the corporate account which you will be responsible to pay.	This charge is listed in the Summary.
Premium Location Fee		Our charge to recover certain amounts that we pay to the rental facility's owner or operator in connection with this rental for the privilege of operating at the facility.	This fee is determined by your rental and is listed in the reservation details and/or the Summary.
Premium Delivery/Collection		A fee to recover amounts that we are required to pay in connection with delivering or collecting the Vehicle to or from you at a location for which access is subject to payment of fees or charges.	This fee is conditional upon location and applicable charges to access the location of delivery or collection. If this fee is applied, the corresponding amount will be listed

FEE NAME	FEE CODE (IF APPLICABLE)	DESCRIPTION	NOTES
			on your invoice.
Prepayment Rental Debit Returned Payment(s)		You will be required to pay this fee if we have attempted to collect amounts in connection with your Rental from a debit or credit card provided to us by you and the payment is returned or charged back without a valid reason.	
Road Tax	RFL / RFI REFI	Our charge to recover your proportionate share of the taxes, fees, and other mandatory charges imposed by government authorities for driving the Vehicle on the road. It is not calculated based on the costs imposed upon a particular vehicle.	If this charge is applied, the corresponding fee or amount is listed in reservation details and/or the Summary.
Taxi Fare		If we arrange for a taxi or similar car service to pick you up due to lost keys, improper fueling of the Vehicle by you, or other similar reason, you will be charged for the price of the taxi fare.	If this charge is applied, the corresponding amount will be listed on your invoice.
Tire Damage / Flat Tire		If you cause damage to the tires during the rental and your rental does not include a protection product that covers such damage, we will charge you for the cost of repairing the tire damage.	This charge is conditional upon location and type of vehicle. Tire charges per class of vehicle are listed on our standard list for minor repairs (available on request). If this charge is applied, the corresponding amount will be listed on your invoice.
Toll/Parking/Violation Fees		All Fines, Tolls, and Violations incurred during the Rental Period. Specifically, all fines, costs, charges, and legal fees that we, our affiliates or a third party paid / will pay for legal violations, parking, tolls, towing and storage and the like occurring during the Rental Period (the "Fines, Tolls and Violations"). Without advance notice, we, our affiliates or a third party, may pay all Fines, Tolls and Violations and such amounts may be collected from you by us, our affiliates or a third party. Payment may prejudice, waive, and relinquish your ability and right to contest Fines, Tolls and Violations and/or any legal violation underlying the Fines, Tolls, and Violations.	If this charge is applied, the corresponding fee or amount will be listed on your invoice.

FEE NAME	FEE CODE (IF APPLICABLE)	DESCRIPTION	NOTES
VAT / TVA / IVA / Mehrwertsteuer		Value Added Tax applied to the rental. In the UK and Republic of Ireland, this is known as VAT. In France, this is known as TVA. In Spain, this is known as IVA. In Germany, this is known as Mehrwertsteuer.	
Vehicle Cleaning Charge		A cleaning and/or disposal fee if the Vehicle is returned with excessive stains, pet hair/fur, trash, odors or other soilage, or your belongings.	This charge is listed on our standard list for minor repairs (available on request). If this charge is applied, the corresponding fee or amount will be included in your invoice.
Vehicle Damage		If you cause damage to the Vehicle during the rental and your rental does not include a protection product that covers such damage, we will charge you for the cost of repairing the damage to the Vehicle. If your rental includes Damage Waiver and/or Excess Protection, your responsibility will be reduced in accordance with protection product.	For more information, please refer to the Rental Terms and Conditions. If this charge is applied, the corresponding fee or amount will be listed on your invoice.
Vehicle Upgrade		If you reserve a vehicle and then decide to upgrade the type of vehicle to a superior type of vehicle or request to change to a vehicle class that is otherwise limited in availability (as we in our sole discretion determine), you will be charged a fee to account for this change in car class, which may be charged as a one-time charge or at a per day rate.	This fee or charge is determined by your rental and is listed in the reservation details and/or the Summary .
VLF		Per day charge to recover our average daily cost per vehicle of the charges imposed annually on us, or our affiliates, by governmental authorities to title, register and plate all vehicles in the rental fleet within the region in which the rental originates. VLF is not calculated based on the costs imposed upon a particular vehicle.	This charge is determined by the conditions of your rental and is listed in the reservation details and/or the Summary.
Young Driver Fee/Young Renter		Fees based on your or an Additional Authorised Driver's age.	This fee or charge is determined by your rental and is listed in the reservation details and/or the Summary

EXCESS/DEDUCTIBLE FEE TABLE

United Kingdom

Vehicle Class	Damage Waiver Excess	Excess Protection Deductible / Excess
<ul style="list-style-type: none"> - Mini - Compact (SUV, 4 door) - Economy (2 and 4 door) - Compact (4 door) - Intermediate (SUV, 4 door) - Standard (SUV, 4 door) 	£1,750 per incident	£100 per incident
<ul style="list-style-type: none"> - Standard Passenger Van - Intermediate Passenger Van - Compact Elite - Full Size SUV - Full Size Passenger Van - Premium 4 door - Special SUV - Special 4 door - Luxury SUV - Luxury 4 door 	£2,250 per incident	£250 per incident

Ireland

Vehicle Class	Damage Waiver Excess	Excess Protection Deductible/ Excess
<ul style="list-style-type: none"> - Mini - Economy (2 and 4 door) 	€2,000 per incident	€100 per incident
<ul style="list-style-type: none"> - Compact (SUV, 4 door) - Economy (2 and 4 door) - Compact (4 door) - Intermediate (SUV, 4 door) - Standard (SUV, 4 door) - Standard Passenger Van - Intermediate Passenger Van - Full Size Passenger Van - Large Passenger Van 	€2,700 per incident	€250 per incident

<ul style="list-style-type: none"> - Premium SUV - Premium 4 door - Special SUV - Special 4 door - Luxury SUV - Luxury 4 door 	€3,000 per incident	€500 per incident
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France

Vehicle Class	Damage Waiver Excess	Excess Protection Deductible/ Excess
- Small Van (3.4m3)	€2,000 per incident	€250 per incident
<ul style="list-style-type: none"> - Mini - Economy (3 door, 5 door) - Special Economy - Compact (wagon, 4 door) - Compact SUV and Wagon - Intermediate (4 door, monospace) 	€2,000 per incident	€0 per incident
- Compact Electric SUV	€2,500 per incident	€0 per incident
<ul style="list-style-type: none"> - Intermediate (SUV, monospace) - Standard (4 door, SUV, wagon, monospace) - Mini Van (2 + 5 passenger) 	€3,000 per incident	€0 per incident
- Van (6m3)	€2,500 per incident	€300 per incident
- Van (8m3, 12m3)	€3,000 per incident	
<ul style="list-style-type: none"> - Full Size SUV - Premium (SUV, 4 door, convertible) - Compact Elite (SUV, 4 door) - 9 Passenger Minibus 	€4,000 per incident	€0 per incident
- Van with Tailgate (20m3)	€3,500 par incident	€350 par incident

Spain

Vehicle Class	Damage Waiver Excess	Excess Protection Deductible/ Excess
<ul style="list-style-type: none"> - Compact Van - Intermediate Van - Standard Van 	€1,250 per incident	€0
- Mini	€1,400 per incident	€0

- Economy (2 door, 4 door) - Special Economy - Compact (SUV, 4 door, monospace, wagon) - Intermediate (4 door, monospace)		
- Full Size Van	€1,500 per incident	€0
- Compact (hybrid, electric, elite) - Intermediate (SUV, hybrid, electric) - Standard (SUV, 4 door, wagon) - Standard Passenger Van - Compact convertible - Large Van - Box Van	€1,700 per incident	€0
- Full Size Passenger Van - Large Passenger Van - Premium Passenger Van - Premium (4 door, SUV, convertible) - Large passenger Van - Full Size SUV - Full Size Pick-Up	€2,000 per incident	€0
- Luxury (4 door, SUV)	€2,500 per incident	€0

Germany

Vehicle Class	Damage Waiver Excess	Excess Protection Deductible/ Excess
- Mini - Economy - Compact	€1,200 per incident	€0
- Intermediate - Standard - Small People Carrier - Small Cargo Van	€1,400 per incident	€0
- Medium and Large sized Cargo Vans	€1,500 per incident	€0
- Full-size and Premium vehicle - Large People Carrier - Large SUV - Luxury Elite Electric vehicle - Luton Cargo Vans	€1,700 per incident	€0

ADMINISTRATION FEE TABLE

For rentals originating in the UK:

- up to £45 for processing citations, fines or offenses (per fine or offense)
- £78 or £100 for processing damage, loss, or theft

For rentals originating in Ireland:

- up to €35 for processing citations, fines or offenses (per fine or offense)
- €78 or €100 for processing damage, loss, or theft

For rentals originating in Spain:

- €25 for processing citations, fines or offenses
- €50, €100, or €150, depending on the cost of the repair, for processing damage, loss, or theft

For rentals originating in France:

- €24.99 or €35 for processing citations, fines or offenses (per fine or offense)
- €50, €100, or €150, depending on the cost of the repair, for processing damage, loss, or theft

For rentals originating in Germany:

- €30 for processing citations, fines or offenses (per fine or offense)
- €85 for processing damage, loss, or theft